

# MONTGOMERY COLLEGE

## MEDIATION & CONFLICT MANAGEMENT

Workforce Development and Continuing Education | Fall 2025

### 40-Hour Basic Mediation Course **TIP**

This 40-hour interactive and experiential training offers you a how-to guide for conducting mediations of various types of conflicts. An introduction to conflict theory assists you in exploring your own conflict style and how that may help or hinder the process. You will learn and practice the 7-Step Mediation Model and will learn how to handle anger, listen strategically, balance power, and write agreements. This course fulfills the requirements for Rule 17 of the Maryland Rules of Procedure for Alternative Dispute Resolution. This course is approved for 40 hours from the Maryland Board of Social Work Examiners, students must attend 100% of the class hours to receive their certificate. TWA

**Course: MGT315      40 Hours**

\$500 + \$750 fee = \$1,250; NMR add \$650

**Rockville Campus**

CRN#: 24297      5 Sessions      F S U  
11/7- 11/16      8:30 a.m.-5:30 p.m.

### Advanced Mediation Ethics and Skills Building

Get your annual 2 hours of ethics and more! During this 6-hour course, you will examine and discuss challenging ethics cases. You will also participate in hands-on agreement writing to practice and hone skills that are just as important at the end of the mediation as during mediation. Part of the day will focus on an in-depth look at dealing with intense emotions in the mediation room – the parties as well as your own. Be prepared for lively, participatory and thought-provoking discussions. Even if you took this course previously, you will find it challenging as the instructors will be using different exercises and scenarios. TWA

**Course: MGT475      6 Hours**

\$225 + \$70 fee = \$295; NMR add \$140

**Germantown Campus**

CRN#: 24596      1 Session      S  
10/25      9 a.m.-4 p.m.

#### Senior Tuition Waiver (TWA):

Maryland residents 60 years or older by the start date of the class may have tuition waived.

For more information contact:

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[www.montgomerycollege.edu/wdce](http://www.montgomerycollege.edu/wdce) | 240-567-5188