



ACADEMIC SUPPORT IN THE LEARNING COMMONS

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WHAT IS THE LEARNING COMMONS?

TWO COLLEGEWIDE ACADEMIC SUPPORTS:

Achieving the Promise Academy Success Coaching

Learning Centers

LEARNING COMMONS' SERVICES ARE

**FREE AND
OPEN TO ALL
STUDENTS**



WHAT IS ACHIEVING THE PROMISE ACADEMY?

MC'S ACADEMIC SUCCESS COACHING PROGRAM

- Created to ensure every student has the assistance, opportunities, and tools they need to succeed in college
- Three kinds of success coaching:
 - Personal, where students are assigned a dedicated coach that they work with throughout the semester
 - Drop-in, where students sign up to see an available coach at a time that works for them
 - As part of MC Cares, where students are assigned a dedicated coach, counselor, and program advisor

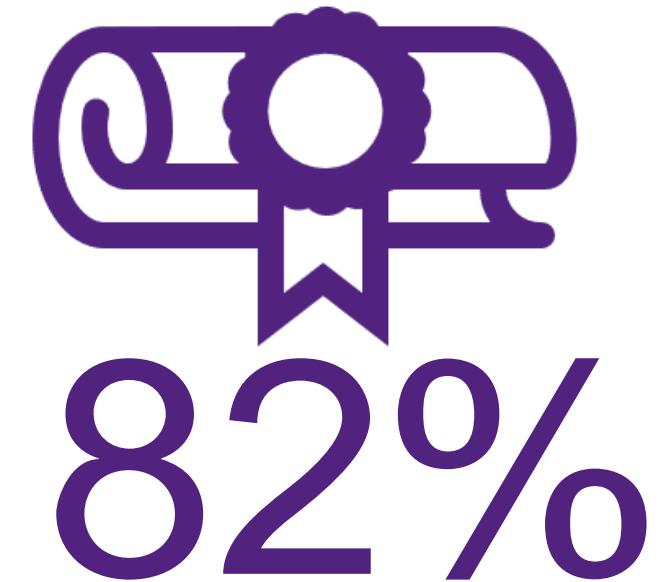


HOW COACHES SUPPORT STUDENTS

Setting goals and developing better habits to achieve them

Balancing school, work, home, and other commitments

Helping students make the most of MC by connecting them with appropriate resources



course pass rate for students working with a success coach

WAYS TO HELP CONNECT STUDENTS TO SUCCESS COACHING

- Promote academic coaching to **all** students
- Encourage students to **request a personal academic coach or book a coaching session**
- Invite ATPA to present or do a coaching activity with your class
- Share ATPA events and services with students on your syllabus: <https://linktr.ee/atpa>



WHAT ARE LEARNING CENTERS?

RESOURCE HUBS DESIGNED TO ENHANCE STUDENT SUCCESS

Academic support

Assistance with technology

Skill-building opportunities

Warm, welcoming spaces

Equitable learning opportunities



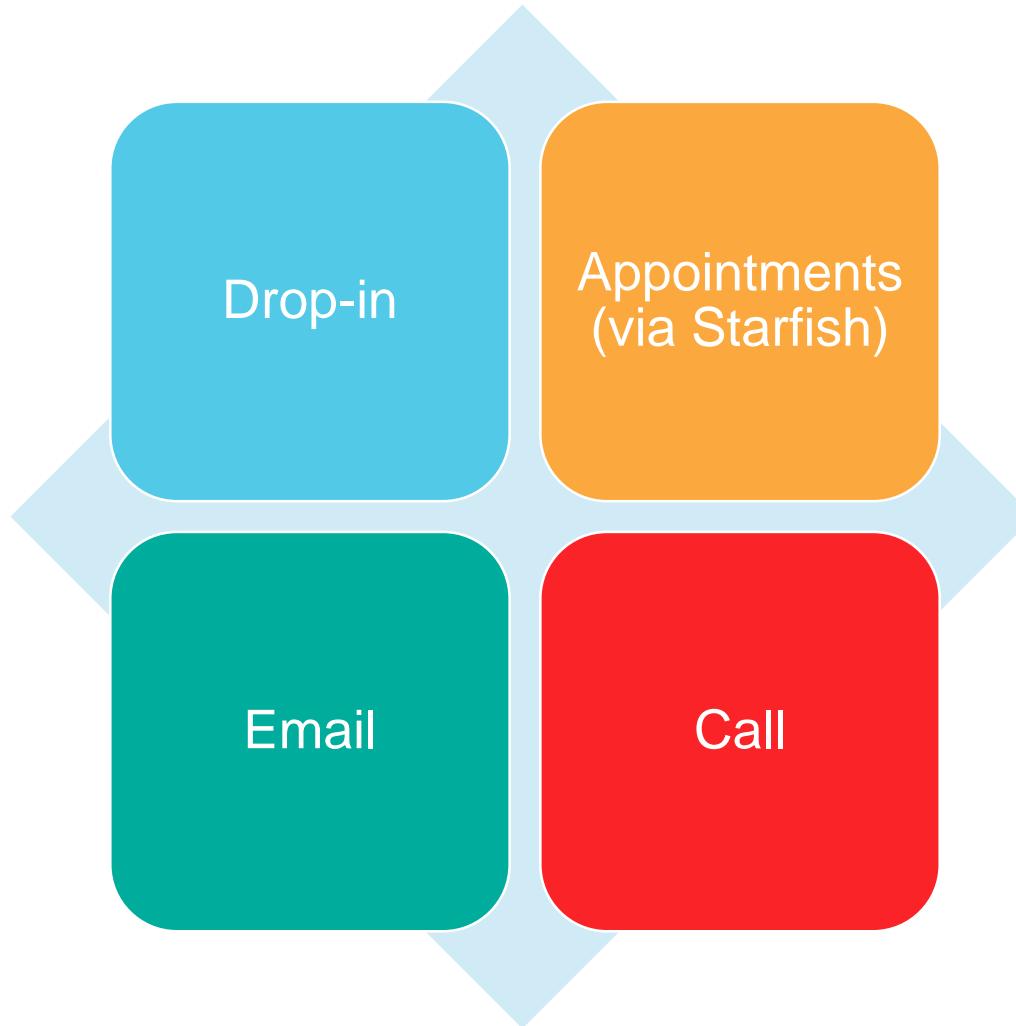
HOW DO LEARNING CENTERS HELP STUDENTS?

THEY ARE PLACES WHERE STUDENTS CAN ACCESS:

- Tutoring
- Workshops
- Study spaces
- Tools to strengthen their understanding of course material and improve digital literacy and academic skills
- Item loans (laptops, calculators, textbooks)
- Material resources (textbooks, anatomy models)

	Germantown	Rockville	Takoma Park / Silver Spring	Virtual	East County Ed. Center
Writing & reading across the disciplines	Writing, Reading, and Language Center Mimi Yu, Interim Manager	Writing, Reading, and Language Center Dr. Lucinda Grinnell, Manager	Writing, Reading, and Language Center Shaline Kirkland, Manager	Virtual Writing, Reading, and Language Center Collaboration of all WRLCs	
Technological support (MS Suite, GenAI, Blackboard, & more)	<i>Virtual support available</i>	Digital Learning Center Daniel Umana, Manager	Digital Learning Center Javon Inman, Manager	<i>Virtual support available via campus centers</i>	
STEM	Science Learning Center Math, Accounting, Physics, and Engineering Learning (MAPEL) Center	Ackerman Learning Center David Burkart, Manager	Holland Math Science Learning Center	Virtual STEM Learning Center Collaboration of all STEM learning centers	East County Learning Center Jeff Chuang, Manager
Health Sciences	MAPEL Center	<i>Virtual support available</i>	Medical Learning Center	<i>Virtual support available via campus centers</i>	
World Languages	Writing, Reading, and Language Center Mimi Yu, Interim Manager	Writing, Reading, and Language Center Dr. Lucinda Grinnell, Manager	Academic Success Center & WRLC-TPSS Jeff Chuang & Shaline Kirkland, Managers	Academic Success Center Jeff Chuang, Manager	

HOW DO STUDENTS ACCESS SUPPORT?



OPPORTUNITIES FOR COLLABORATION

Orientations and Classroom Visits

- Invite a learning center to your classroom to make that first connection
- Coordinate with a learning center to visit with your class

Workshops

- We offer a variety of workshops to students that can be held in class or in the center

Review Sessions

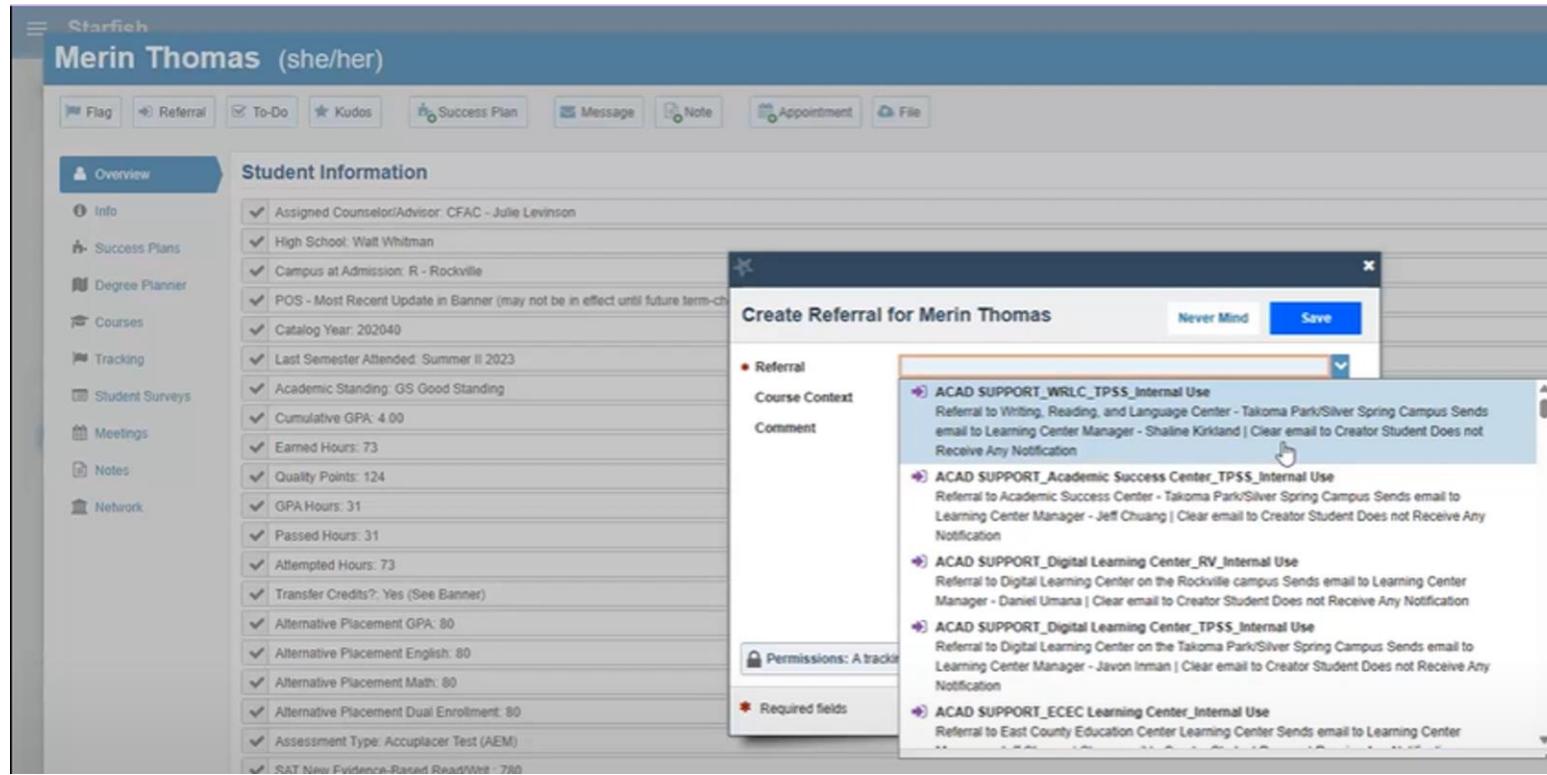
- STEM centers provide review sessions throughout the semester for exams

Resource Sharing

- Share your materials with your “home” centers so that our tutoring programs can better align with course objectives!

REFER STUDENTS VIA STARFISH

TO COACHING AND TUTORING



The screenshot shows the Starfish software interface for a student named Merin Thomas. The left sidebar contains navigation links for Overview, Info, Success Plans, Degree Planner, Courses, Tracking, Student Surveys, Meetings, Notes, and Network. The main area displays 'Student Information' with various details checked off, such as Assigned Counselor/Advisor: CFAC - Julie Levinson, High School: Walt Whitman, Campus at Admission: R - Rockville, and POS - Most Recent Update in Banner. A modal window titled 'Create Referral for Merin Thomas' is open, showing a list of referral types. The first item in the list is 'ACAD SUPPORT_WRLC_TPSS_Internal Use', which is selected. The description for this item is: 'Referral to Writing, Reading, and Language Center - Takoma Park/Silver Spring Campus Sends email to Learning Center Manager - Shaline Kirkland | Clear email to Creator Student Does not Receive Any Notification'. Other options listed include 'ACAD SUPPORT_Academic Success Center_TPSS_Internal Use', 'ACAD SUPPORT_Digital Learning Center_RV_Internal Use', 'ACAD SUPPORT_Digital Learning Center_TPSS_Internal Use', and 'ACAD SUPPORT_EEC Learning Center_Internal Use'. At the bottom of the modal, there are buttons for 'Never Mind' and 'Save'.



STUDENTLINGO

STUDENT SUCCESS WORKSHOPS SUPPORTING PERSONAL, ACADEMIC, AND CAREER GOALS

- Fit students' busy schedules:
 - Brief (10 - 20 minutes)
 - Online
 - On-demand
- Led by faculty and staff at colleges and universities across the country through the organization Innovative Educators
- Access workshops through studentlingo.com/montgomerycollege



STUDENTLINGO WORKSHOP TOPICS INCLUDE:

Learning To Learn

- Learning Strategies Every Student Should Know
- Exam Preparation Tips & Test-Taking Strategies
- Preparing For Final Exams
- Study Tips & Note-Taking Strategies
- 10 Habits of Mind for College Success
- Handling Failure In & Out Of The Classroom
- How To Overcome Math Anxiety
- How To Reduce Test Anxiety
- How To Succeed In Math

Online Learning

- 10 Tips For Success In Your Online Course
- Effectively Communicating Online
- Online Courses: Staying Motivated & Disciplined
- Taking Tests Online: Strategies For Success

Personal Management

- Setting & Accomplishing Realistic Goals
- Overcoming Procrastination: Causes & Cures
- Stress Management Techniques
- Time Management: Strategies for Success

BRAINFUSE LIVE TUTORING

TUTORING WHEN WE'RE CLOSED

- Tutoring from 7 PM to 9 AM during the semester
- Available all day during winter and spring break
- Access via Blackboard > Tools



WHY SHOULD I ENCOURAGE STUDENTS TO USE ACADEMIC SUPPORT?

STUDENTS CAN:

- Improve academic performance through using tutoring, coaching, and learning center resources
- Enhance academic outcomes by reinforcing classroom teaching
- Increase confidence and independence
- Develop a sense of community and connection to MC through the “Third Space” of learning centers
- Increase retention and graduation rates

STUDENTS TRUST YOU.

IF YOU RECOMMEND IT, THEY LISTEN.

When asked how they found out about learning centers, students most often mention their professor.

Promoting the use of academic support shows commitment to student success and creates a supportive environment that boosts engagement.



THIS MATTERS.



ACADEMIC SUPPORT HELPS STUDENTS OVERCOME ACADEMIC CHALLENGES, BUILD CONFIDENCE, AND ACHIEVE THEIR GOALS.



EXCEPTIONAL EDUCATION
EXTRAORDINARY OUTCOMES

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