

ALEKS Math Score Uploading Troubleshooting Guide

The ALEKS Test 1 is only a practice test and Test 1 score will **not** upload into Banner.

Only proctored **Test 2** or **Test 3** scores may be entered in Banner

For students who have never attempted math classes at MC	For students who have attempted math classes at MC
ALEKS Test 2 or Test 3 score will be uploaded automatically to Banner 24–48 hours after the test.	ALEKS Test 2 or Test 3 will NOT be uploaded automatically to Banner.
If your ALEKS Test 2 or Test 3 score is not uploaded after 48 hours due to technical issues , you may email and request a review and manual entry.	Students need to email MathAdvising@montgomerycollege.edu and request a review and manual entry.
Email Template From: You MC Email To: MathAdvising@montgomerycollege.edu Subject: Request for ALEKS Test 2 Score Review and Manual Entry Dear Math Advising, Please enter my ALEKS Test 2 score into Banner: Student Name: M# Test 2 Date: Test 2 Score: MC Math Course: None I have attached my ALEKS math report for your reference. Thank you!	Email Template From: You MC Email To: MathAdvising@montgomerycollege.edu Subject: Request for ALEKS Test 2 Score Review and Manual Entry Dear Math Advising, Please enter my ALEKS Test 2 score into Banner: Student Name: M# Test 2 Date: Test 2 Score: MC Math Course: MATH 117, S 25 I have attached my ALEKS math report for your reference. Thank you!