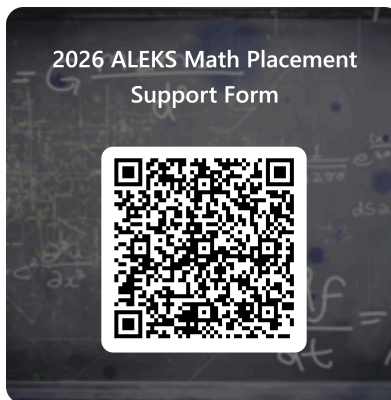


Need to Submit a Request for ALEKS Math Placement Support?

If you are:

- An **MC student** who needs ALEKS Math Placement support, or
- An **MC employee** submitting a request on behalf of an MC student

Please submit your request using:



2026 ALEKS Math Placement Support Form

<https://forms.cloud.microsoft/r/EgYw2tByYE>

Please sign in to the form using your MC username and password. To ensure that all uploads are successful, complete the form while you are logged in to your MC account.

Common Request Types:

- Proctor Password for Test 2 or 3
- Difficulty taking Attempt/Test 2 or 3 online with **Honorlock**
- ALEKS account **reset** (new account with one year of access)
- ALEKS account **extension** (current account extended by three months)
- Math placement process inquiry (please provide details in Question 10)
- Support for students who score 0-13
- ALEKS PPL Test 2 or Test 3 scores not uploading to the student record

Important Notes About ALEKS Score Uploads:

- ALEKS Test 1 is a diagnostic assessment and is not used for placement.
- After you complete Test 2 or Test 3, it typically takes 24–48 hours for your score to upload to Banner.
- If you have previously attempted an MC math course, please email your Test 2 or 3 score report **from your MC email** to **MathAdvising@montgomerycollege.edu** for review and possible manual entry into Banner.