



Student Services and Success Council

Thursday, September 11, 2025, 3:00 pm-4:30 pm

Via Zoom

Minutes

Attendees:

Members Present: Surayya Johnson, Ernest Cartledge, Amiya Rayford, Arianna Villatoro, Judy Taylor, Marcus Peanort, Lucy Vitaliti, Craig Garrison-Mogren, Bonita Parker, Miho Shimizu

Guests: Mr. Sokol Mato, Director of Auxiliary Services; Ms. Latisha Dorsey, Transportation and Support Services Manager; Dr. Kimberly McNair, Associate Senior Vice President for Student Affairs

Members Absent: Ana Matta, Colleen King, Jason Youngkin, Adrienne Ballard

Call to Order:

The meeting was called to order by Chair Dr. Surayya Johnson at 3:02 pm.

Constituent Concerns:

No constituent concerns were reported.

Approval of Minutes:

No minutes to approve.

Mr. Sokol Mato, Director of Auxiliary Services: *MC Campus Store*

- Course materials adoption: Centralized collection and coordination of adopted course materials across disciplines and campuses. Faculty submit requests to their department; Academic Affairs reviews the requests; and administrative aides submit course material adoptions into the Slingshot Pro portal.
- Course Materials Auto Fulfillment: Implementation of Slingshot's Choice Model, an automated course materials delivery program. When students enroll in classes, Slingshot identifies and purchases required course materials automatically. Students may pick up or request delivery. Students can opt out of the program.
- Physical Space Redesign: Reimagining the legacy campus store locations to create innovative and relevant spaces for students. Community information sessions will be held to gather feedback.

Ms. Latisha Dorsey, Transportation and Support Services Manager: *Parking Permit Update*

- A virtual parking permit has been launched this fall to update the parking and ticketing system. The new system is linked to vehicle license plates.
- When a potential violation is detected, enforcement officers will review and confirm before issuing a citation.
- Up to five vehicles may be registered.
- Virtual visitor permits are available.

- No changes to permit fees.

Chair's Report:

Dr. Surayya Johnson presented upcoming College events and items from the College Council and College Leadership.

- Fall 2025 Parking Permits and Transportation Changes
- Reminder to Submit Feedback on P&P Items
- Middle States Self-Study
- Special Recognition Awards Nomination: Deadline is Wednesday, October 1
- MC Wellness News
- The Sabbatical Leave Program Information Sessions: September 12 and 19
- Information Literacy Week: September 22-26
- GenAI and Microsoft Copilot Training: September 25
- MC Training Programs: MC Management, LDI, Global Leadership Program
- National Campus Safety Awareness Month: Campus Safety Fairs
- Resources for Students: Learning Centers, Library, Counseling and Advising, Student Wellness Center, Student Career and Employment Services
- MC Raptors Fall sports Home Schedules
- Zoom-Based Workshops for Student Success

Dr. Kimberly McNair, Associate Senior Vice President for Student Affairs: *Student Enrollment Plan (SEP) 2025-2029*

- The Student Enrollment Plan (SEP) has three main purposes: guiding Student Affairs and enrollment efforts, fostering cross-departmental collaboration, and supporting Strategic Plan Goals 1 and 3.
- Goal 1: Continuous Enrollment Growth--Improve enrollment services to expand and strengthen high school-to-college transition opportunities.
- Goal 2: Increased, Equitable Student Retention & Completion Rates—Redesign new student onboarding; expand Student Life and wraparound services; explore additional financial support and earlier access for students and families.
- Goal 3: Academic and Career Advising Experience at Key Milestones for All Students—Modernize and standardize academic counseling and coaching to increase early awareness of career development.
- Goal 4: Data-Informed Recruitment and Student Support Services--Utilize analyzed data to strategically support institutional priorities, advancing from good to great.
- Overall intended outcome: Grow the combined headcount of credit and non-credit students to 65,000 across all locations.

Announcements:

No announcements

Adjournment:

The meeting was adjourned at 4:20 pm, following a motion by Arianna Villatoro, seconded by Marcus Peanort.